

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Date: 30/12/24

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2185 (4)

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

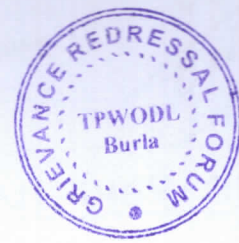
1	Case No.	BRL/817/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Rama Chandra Sahu C/o-Tarun Kumar Sahu At-Near LIC colony(Near Gundicha Mandir) Po-Purunagarh Dist- Deogarh-768119.		4141-1404-0133	7853857004
3	Respondent/s	SDO(Electrical), Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	20.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	20.11.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



**Place of Camp:** Division Office, Deogarh, TPWODL.

**Appeared**

**For the Complainant-** Rama Chandra Sahu  
Represented by Tarun Kumar Sahu  
**For the Respondent -** SDO(Elect.), Deogarh, TPWODL.



**GRF Case No- BRL/817/2024**

**COMPLAINANT**

- (1) Rama Chandra Sahu  
C/o- Tarun Kumar Sahu  
At-Near LIC colony(Near Gundicha Mandir)  
Po-Purunagarh  
Dist- Deogarh-768119  
Consumer No.- 4141-1404-0133

**VRS**

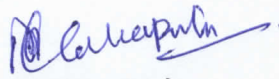
- (1) SDO(Elect.), Deogarh, TPWODL

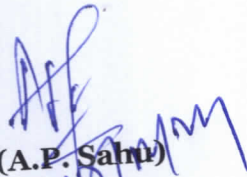
**OPPOSITE PARTY**

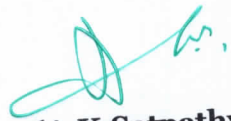
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
**(B. Mahapatra)**  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
**(A.P. Sahu)**  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
**(A.K. Satpathy)**  
President  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

- Copy to:** - (1) Rama Chandra Sahu, C/o- Tarun Kumar Sahu, At-Near LIC colony(Near Gundicha Mandir), Po-Purunagarh, Dist- Deogarh-768119.  
(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".



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20-11-2024

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**  
*Received*

Complaint No. 07

No.....  
Dt.....  
**TPWODL, Burla**

Consumer No. 4141-1404-0133

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Tarun Kumar Sahu  
S/O - Rama Chandra Sahu  
AT - Near LIC Colony (Near Gundicha Mandir)  
PO - Purunagarh PS/Bist-Deogarh - 768119  
7853857004

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଓଡ଼ିଆ ଟିପ୍ପଣୀ: ଉପରୋକ୍ତ ସମସ୍ତ କଥା ଆମେ ଜାଣିଛୁ, ମାନ୍ୟତା ଦେବା।  
ଫିଲିଙ୍ଗ୍ ନାହିଁ। ଏହା ଏକ କ୍ଷତି ଆମେ ସମ୍ମାନାନ୍ୱୟ କରିବା।  
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- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Deogarh  
Date: - 20-11-2024

\* Please add additional sheets if necessary

Tarun Kumar Sahu  
Signature of the Applicant